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To Whom It May Concern:

For over ten years, my team at LifeScan has had a successful business relationship with ICOM Inc. With a bond fostered in trust and quality, I've relied on ICOM's 'can do' attitude and industry expertise to see us through many positive changes to serve our FDA compliance needs, our aggressive sustainability goals, and our capital improvement projects.

For years, ICOM has worked closely with our own design engineers, our maintenance staff, and our lab and production supervisors to fill all our needs for HVAC, design, process piping and maintenance.

The field staff has an excellent record for working with our Security, Safety, Compliance, Environmental Health, and customers meeting the requirements to keep the various interest groups satisfied. From a project management prospective, the ICOM staff is professional, well prepared, focused and a reliable partner.

I would highly recommend ICOM for any critical project.

Sincerely,

A handwritten signature in blue ink that reads "Paul Gillick".

Paul Gillick  
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